

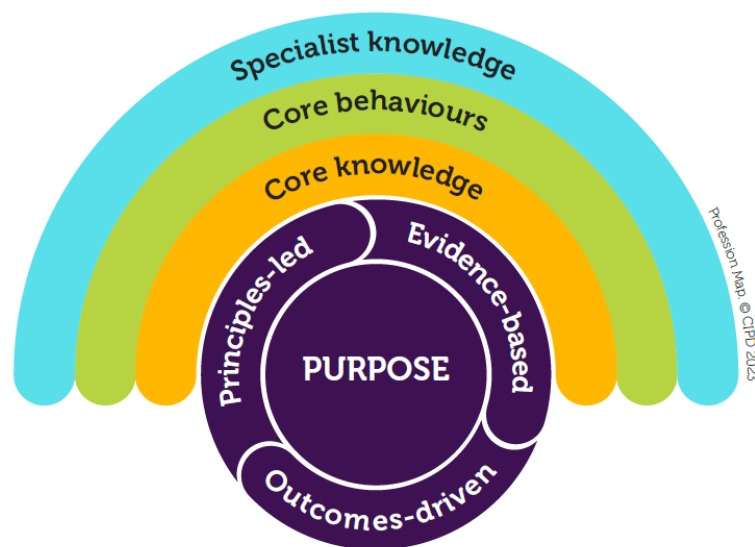
## Membership Standards



The Profession Map sets the international benchmark for people professionals. The Membership standards are a subset of the full professional standards and articulate the expectations for different grades of CIPD membership.

The membership standards apply to anyone coming into membership via Experience Assessment, or anyone Upgrading to Chartered Member or Chartered Fellow. They're based on core knowledge and core behaviour areas of the map, and focus on your expertise in people, work and change, and how you contribute to the profession's values of being principles-led, evidence based and outcomes-driven. These standards may differ slightly in wording from the full profession map.

Use these standards to determine which membership level is right for you.



- Core knowledge**
  - People practice
  - Culture and behaviour
  - Business acumen
  - Analytics and creating value
  - Digital working
  - Change

- Core behaviours**
  - Ethical practice
  - Professional courage and influence
  - Valuing people
  - Working inclusively
  - Commercial drive
  - Passion for learning
  - Situational decision-making
  - Insights focused

- Specialist knowledge**
  - Employee experience
  - Employee relations
  - Equality, diversity and inclusion
  - Learning and development
  - Reward
  - People analytics
  - Organisation development and design
  - Resourcing
  - Talent management
  - Wellbeing

## Core knowledge membership standards

For anyone coming into membership via Experience Assessment or Upgrading to Chartered Member or Chartered Fellow



### People practice

Understanding the range of people practices needed to be an effective people professional.

A range of people practices, and how to design them in an integrated way

Current and future regulation and law relevant to your work, how to apply it, and how to mitigate risk

How to apply and adapt different models of facilitation, consulting, coaching and mentoring in a range of different situations

### Culture and behaviour

Understanding people's behaviour and creating the right organisation culture.

How to apply models of systemic thinking to a range of people practices

Different ethical perspectives, and how different mindsets and values influence internal and external decision-making

## **Business acumen**

Understanding your organisation, the commercial context and the wider world of work.

How the organisation's strategy translates to your work, and how to use data relating to products, services and customers to provide insight into people solutions

How your organisation is responding to different trends in your sector which impact its performance

How to develop a people plan (review, develop insight, align with organisation strategy, create proposals)

## **Analytics and creating value**

Understanding analytics and its use in creating insight and measuring value

How people practices create value for different stakeholders, and the associated risks

How to assess the quality and relevance of evidence available, by identifying sources of bias and using evidence-based questioning models

How to design measures, develop insights and assess the impact of work, particularly on people

## **Digital working**

Understanding the digital environment and how to apply technology in a people context

How to use technology to support the delivery of people practices, and improve the worker experience

## **Change**

Understanding how to effectively enable change.

How to apply principles of the psychology of change, and how to maximise the way people are listened to during change

Change management values and principles

How to assess which levers will achieve and sustain change

## Core behaviour membership standards



For anyone coming into membership via Experience Assessment, or Upgrading to Chartered Member or Chartered Fellow

### Ethical practice

Building trust by role-modelling ethical behaviour, and applying principles and values consistently in decision-making.

Challenge decisions and actions which are not ethical, explaining the organisation risks

### Professional courage and influence

Showing courage to speak up and skilfully influencing others to gain buy in.

Challenge constructively and confidently in the face of opposition

Tailor your influencing style and select appropriate communication channels to engage your audience and gain buy-in

### Valuing people

Creating a shared purpose and enabling people development, voice and well-being.

Demonstrate compassion, humanity and fairness in your approach

Enable people to have a meaningful voice by involving them in decisions that impact them, and bring a people perspective to organisation decision-making

## **Working inclusively**

Working and collaborating across boundaries, effectively and inclusively, to achieve positive outcomes.

Build collaborative relationships across organisation boundaries, cultures and other disciplines  
Role-model and advocate the value of including others and embracing difference

## **Commercial drive**

Using a commercial mindset, demonstrating drive and enabling change to create value.

Partner with customers to understand their current and future needs, and contract effectively  
Develop and present robust business cases using evidence to demonstrate a return on investment

## **Passion for learning**

Demonstrating curiosity and making the most of opportunities to learn, improve and innovate.

Connect with internal and external peers regularly to benchmark, share good practice and anticipate future trends to inform future priorities and practice  
Enable own and others' continuous professional development using a range of methods  
Reflect on experience, seek feedback and apply your learning

## **Situational decision-making**

Making effective and pragmatic decisions or choices based on the specific situation or context.

Demonstrate commitment to evaluating the outcome and impact of your decisions to inform your future approach

## **Insights focused**

Asking questions and evaluating evidence and ideas, to create insight and understand the whole.

Take a disciplined and open-minded approach to understand and define organisation issues and their root causes

Assimilate evidence and ideas to identify themes and connections and gain insight on the whole issue and its wider implications